

National Board of Examinations

(Autonomous body of Ministry of Health & Family Welfare, Govt. of India) NAMS Building, Medical Enclave, Ansari Nagar, New Delhi - 110029

Dated 29/1/2021

CORRIGENDUM to Tender dated 16/1/2021 for

Conduct of Hybrid Examinations (Offline) And Digital Evaluation of Answer Scripts (4th Call) Tender No. NBE/Admin/Tender/Hybrid/2020 dated 16/1/2021 CPPP Tender ID: 2021 NBE 583866 1

Apropos NBE Tender Document No. NBE/Admin/Tender/Hybrid/2020 dated 16/1/2021, inviting bids for Conduct of Hybrid Examinations (Offline) And Digital Evaluation of Answer Scripts (4th Call).

After due consideration of the queries raised by prospective bidders, the Tender Evaluation Committee, has approved the following amendments to the cited Tender Document:

Sr. No.	Page no.	Para No.	Topic	Query / suggestion	Response / Amendments, to be read as
1.	18	11	Details of Clientele	Due to confidentiality agreement signed with our clients we cannot share the details as required. Specific reference can be given post selection for NBE to directly validate.	No Changes
2.	30	VIII	Type of Tender and Submission of Bid	We suggest to kindly change the Tender submission process from Physical to On-line Submission.	No Changes

3.	33	3 (a)	Evaluation and Comparison of Bids	We request you to keep the weightage as 60:40. Therefore request to amend the clause as: Evaluation and Comparison of Bids 60 % weightage will be awarded for Technical Evaluation and 40 % weightage will be awarded for Financial Evaluation.	Read For	80 % weightage will be awarded for Technical Evaluation and 20 % weightage will be awarded for Financial Evaluation. 70 % weightage will be awarded for Technical Evaluation and 30 % weightage will be awarded for Financial Evaluation.
4.	34	1.1.2	Scoring Model	In order to deliver examination of 1 Lac candidates or even more, it would not require a regular staff strength of more than 200 employees. Therefore we request you to amend the clause as: Overall regular staff strength (Project Management/ Development/ Quality Assurance /Implementation/ Operations) =100 - 200	Read For	Overall regular staff strength (Project Management/ Development/ Quality Assurance /Implementation/ Operations) =100 - 500
5.	34	1.2.1, 1.2.2	Scoring Model	Tender is for conduct of offline examination & digital evaluation and not for any software development work. Moreover, these certifications act as a hindrance to wider tender participation thereby limiting bidder process. We request you to amend the clause as: Organization must have authorized and globally accepted software certifications i.e. ISO-27001, ISO 9001, ISO 20000 and SEI CMMi Level 3 (desirable) or higher for the Software/ Services and PCMMi level 3 or higher for people maturity 15 CMMi Level 3 and Above - 5 Marks PCMMi Level 3 and Above - 5 Marks ISO 27001 and ISO 9001 - 3 Marks ISO 20000-1 - 2 Marks		No Changes

6.	35	1.3	Scoring Model	Since the project value is approx. 7.5 Crores over a period of 3 years, hence considering GFR guidelines the minimum turnover of the bidding company can be estimated at 10 times. There is no requirement of such a high turnover. Therefore, we request you to amend the clause as: Average annual turnover from examination service for the period 2016-17, 2017-18, 2018 19 15 Marks 20 Crore to 30 Crore INR - 5 Marks 30.01 Crore to 40 Crore INR - 10 Marks More than 40 Crore INR - 15 Marks		No Changes
7.	35	1.5.2	Scoring Model	It is informed that most organisations in this domain utilize the services of specialised data center service providers who have expertise in hosting services and provide high level of security and redundancy. Hence it is suggested to use TIER IV data center. Therefore, we request you to amend the clause as: Primary Data Center with Secondary DC site for data Security 10 • Tier 4 DC Infrastructure with DR Site with ISO Certificates and Cert-IN Certified. 10 • Tier 4 DC Infrastructure with DR Site with ISO Certificates 5 • Tier 3 DC Infrastructure with DR Site 3	Read For	Primary Data Center with Secondary DC site to be managed by the bidder for data Security 10 • 'Tier III DC infrastructure with Secondary DC outsourced by the bidder. 2 • 'Tier III DC infrastructure with Secondary DC owned by the bidder 5 • 'Tier III DC infrastructure with Secondary DC owned by the bidder with Cert-in Certified infrastructure 10 Primary Data Center with Secondary DC site to be managed by the bidder for data Security 10 • 'Tier III/IV DC infrastructure with Secondary DC outsourced by the bidder. 2 • 'Tier III/IV DC infrastructure with Secondary DC owned by the bidder 5 • 'Tier III/IV DC infrastructure with Secondary DC owned by the bidder 5 • 'Tier III/IV DC infrastructure with Secondary DC owned by the bidder with Cert-in Certified infrastructure 10

8.	34	4(a)	Final Evaluation Criteria-	Changes due to revision of Clause 34 [3 (a)]	For	Composite Score (S) = Ts * 0.80 + Fn * 0.20
			Quality and Cost based selection (QCBS)	[indicated at Sr. No. 3 (Above)]	Read	Composite Score (S) = Ts * 0.70 + Fn * 0.30



NBE