

NATIONAL BOARD OF EXAMINATIONS IN MEDICAL SCIENCES NEW DELHI

Department of Training & Monitoring

Dated: 09.11.2023

NOTICE

Subject: Communication Web Portal (CWP) for queries pertaining to Department of Training & Monitoring at NBEMS

- National Board of Examinations in Medical Sciences (NBEMS) in year 2021 has introduced a Communication Web Portal (CWP) to submit <u>Counseling/ Registration/</u> <u>Course fee/ Training & Monitoring</u> related queries /grievances / requests online to NBEMS.
- 2. The online communication web portal is the <u>preferred mode</u> of communication with NBEMS for all such queries. This portal allows the applicant an online tracking of the requests submitted. Queries submitted through this portal are attended by the concerned department and response is shared to the registered email ID of the applicant.
- It has been noted that many stakeholders are still communicating with NBEMS for matters related to counseling/ registration/ course fee etc. through emails at various email IDs of NBEMS.
- 4. As per defined protocols of communications with NBEMS, queries related to Training & Monitoring sent through email shall not be attended and responded to.
- Queries addressed directly to the email IDs of NBEMS officers are routed back to the concerned departments for resolution. Marking emails indiscriminately to email ID of all officers only delays the responses.
- 6. NBEMS trainees and accredited institutions are therefore requested to follow the prescribed communication protocols of NBEMS and submit queries/grievances/requests related to Department of Training and Monitoring <u>only through</u> the NBEMS Communication Web Portal/Grievance Redressal Portal.

These portals can be accessed under the "Contact Us" tab on NBEMS website https://natboard.edu.in



NBEMS